



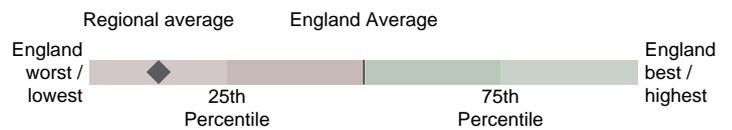
# Walsall

## Adult Social Care

### Key

Significance compared to goal / England average:

- Significantly worse
- Significantly lower
- Not significantly different
- Significantly higher
- Significantly better
- Significance not tested



### People with care and support needs

	Period	Local count	Local value	Eng. value	Eng. worst / lowest	Range	Eng. best / highest
1 % of total population aged 65-74	2013	25,576	9.4	9.3	3.2		14.0
2 % of total population aged 75-84	2013	16,598	6.1	5.7	2.1		8.9
3 % of total population aged 85+	2013	5,766	2.12	2.30	0.72		4.01
4 IDAOPI	2010	15,609	26.3	18.1	51.8		7.2
5 % in long-term unemployment	Oct 2014	1,985	1.19	0.61	2.05		0.00
6 Prevalence of dementia	2012/13	1,308	0.48	0.57	1.13		0.22
7 Prevalence of mental health diagnoses	2012/13	2,184	0.80	0.84	1.46		0.30
8 Prevalence of learning disabilities aged 18+	2012/13	931	0.442	0.466	0.050		0.751
9 People aged 18-64 registered deaf or hard of hearing per 100,000	2009/10	400	265.4	172.8	0.0		492.4
10 People aged 65-74 registered deaf or hard of hearing per 100,000	2009/10	115	479	620	0		3518
11 People aged 75+ registered deaf or hard of hearing per 100,000	2009/10	555	2688	3089	140		12183
12 People aged 18-64 registered blind or partially sighted per 100,000	2010/11	445	294.7	206.9	0.0		454.1
13 People aged 65-74 registered blind or partially sighted	2010/11	180	744	654	0		2610
14 People aged 75+ registered blind or partially sighted	2010/11	940	4458	4774	0		10367
15 Adults with physical disabilities supported throughout the year per 100,000	2013/14	370	231	462	178		1601
16 Adults with learning disabilities supported throughout the year per 100,000	2013/14	500	311.8	414.0	0.0		800.6
17 Adults with mental health problems supported throughout the year per 100,000	2013/14	120	75	391	0		2333
18 Older people (65+) supported throughout the year per 100,000	2013/14	2,820	5882	9781	4187		22713
19 People aged 65+ in receipt of Attendance Allowance per 1,000	May 2014	9,330	197.7	149.9	99.5		221.3
20 Receiving DLA Pensionable Age per 1,000	May 2014	6,270	115.0	80.9	16.3		241.9

People with care and support needs continued	Period	Local count	Local value	Eng. value	Eng. worst / lowest	Range	Eng. best / highest
21 Receiving DLA Working Age per 1,000	May 2014	9,140	57.1	45.5	15.3		90.1

## Enhancing quality of life for people

	Period	Local count	Local value	Eng. value	Eng. worst / lowest	Range	Eng. best / highest
22 Social care-related quality of life	2013/14	49,650	19.1	19.0	17.8		20.6
23 Proportion of people who use services who have control over their daily life	2013/14	2,090	73.2	76.8	61.3		87.0
24 Proportion of people who receive self-directed support	2013/14	2,140	59.9	61.9	25.3		100
25 Proportion of people who receive direct payments	2013/14	970	27.1	19.1	6.1		78.4
26 Carer-reported quality of life	2012/13	3,335	7.4	8.1	6.5		9.3
27 Adults with learning disabilities in employment	2013/14	40	6.1	6.7	0.8		22.5
28 Adults in contact with mental health services in employment	2012/13	90	5.5	8.8	1.3		22.0
29 Adults with learning disabilities in settled accommodation	2013/14	530	80.3	74.9	47.6		94.4
30 Adults in contact with mental health services in settled accommodation	2012/13	700	41.4	58.5	5.5		94.1
31 Proportion of people who use services and their carers, who reported that they had as much social contact as they would like.	2013/14	1,370	74.1	74.5	62.0		85.3
32 % clients aged 18-64 receiving Self Directed Support	2013/14	570	31.6	33.7	0.0		55.0
33 % clients aged 65+ receiving Self Directed Support	2013/14	1,235	68.4	66.3	49.8		100
34 % of people who die at home	2012/13 Q3			-	37.0		49.4
35 Clients receiving intensive home care per 100,000	2010/11			282.4	0.0		650.2
36 Adults who attended day care on 31st March per 100,000	2013/14	255	122.4	226.6	0.0		532.1
37 Adults receiving direct payments/personal budgets on 31st March per 100,000	2013/14	485	233	289	0		1247
38 Adults receiving equipment and adaptations on 31st March per 100,000	2013/14	215	103	433	0		3362
39 Adults receiving home care on 31st March per 100,000	2013/14	580	278	658	200		1268
40 Adults receiving meals on 31st March per 100,000	2013/14	0	0.0	44.0	0.0		533.0
41 Adults receiving other services on 31st March per 100,000	2013/14	690	331	125	0		2147
42 Adults receiving professional support on 31st March per 100,000	2013/14	125	60	291	0		1189
43 Adults receiving short term residential care on 31st March per 100,000	2013/14	20	9.6	30.9	0.0		160.4
44 Adults receiving community support on 31st March per 100,000	2013/14	2,005	963	1615	704		5116
45 Adults receiving day care services during the year per 100,000	2013/14	365	175.2	301.1	0.0		643.4
46 Adults who received direct payments during the year per 100,000	2013/14	640	307	367	0		1466
47 Adults who received equipment and adaptations during the year per 100,000	2013/14	225	108	844	0		4073
48 Adults who received home care during the year per 100,000	2013/14	1,295	622	1110	386		2207
49 Adults who received meals during the year per 100,000	2013/14	0	0.0	75.4	0.0		533.0
50 Adults who received other services during the year per 100,000	2013/14	885	425	177	0		2581
51 Adults who received professional support during the year per 100,000	2013/14	170	82	460	0		2107
52 Adults who received short term residential care (not respite) during the year per 100,000	2013/14	75	36.0	155.1	0.0		638.9
53 Adults who received any community based support during the year per 100,000	2013/14	2,765	1328	2482	983		6165

## Delaying and reducing the need for care and support

	Period	Local count	Local value	Eng. value	Eng. worst / lowest	Range	Eng. best / highest
54 Permanent admissions to residential and nursing care homes per 100,000 aged 18-64	2013/14	10	6.2	14.4	44.7		2.5
55 Permanent admissions to residential and nursing care homes per 100,000 aged 65+	2013/14	215	448	651	1247		190
56 Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital	2013/14	325	75.6	82.5	50.0		100.0
57 The proportion of older people aged 65 and over offered reablement services following discharge from hospital.	2013/14	430	5.9	3.3	0.6		25.8
58 Total delayed transfers of care	2013/14	10	4.8	9.6	27.0		1.1
59 Delayed transfers of care attributable to adult social care	2013/14	6	2.9	3.1	13.7		0.4
60 Permanent admissions into residential care per 100,000	2013/14	145	69.6	105.0	214.6		0.0
61 Permanent admissions into nursing care per 100,000	2013/14	80	38.4	49.2	120.0		0.0
62 Adults in permanent residential care on 31st March per 100,000	2013/14	580	278.5	369.9	825.2		149.0
63 Adults in residential care during the year per 100,000	2013/14	730	350	482	976		218
64 Adults in permanent nursing care on 31st March per 100,000	2013/14	265	127.2	132.9	300.5		0.0
65 Adults in nursing care during the year per 100,000	2013/14	345	166	200	448		0
66 Emergency readmissions within 28 days	2010/11	2,763	11.5	11.4	13.4		7.3
67 Delayed transfers of care per month per 100,000	Oct 2014	7	3.4	11.6	31.2		0.0
68 Adult Social Services gross expenditure (excl Supporting People) £1m per 100,000	2013/14	84	40.2	39.9	30.1		85.6
69 Adult Social Services Supporting People gross expenditure £1m per 100,000	2013/14	5	2.4	0.9	0.0		7.2
70 Total Adult Social Services gross expenditure £1m per 100,000	2013/14	89	42.6	40.7	30.9		85.6
71 Emergency bed days per 1000 population	2008/09			563.8	609.5		448.6

## Ensuring a positive experience of care and support

	Period	Local count	Local value	Eng. value	Eng. worst / lowest	Range	Eng. best / highest
72 Overall satisfaction of people who use services with their care and support	2013/14	1,830	64.1	64.8	53.1		76.6
73 Overall satisfaction of carers with social services	2012/13	140	33.7	42.7	25.5		100.0
74 Proportion of carers who report that they have been included or consulted in discussion about the person they care for	2012/13	235	65.3	72.9	55.4		100.0
75 Proportion of people who use services and carers who find it easy to find information about services	2012/13		134.5	142.8	103.8		165.9
76 Proportion of people who use services who find it easy to find information about services	2013/14	1,290	45.8	44.5	35.3		54.5
77 Referrals of new clients that resulted in further assessment of need per 100,000	2013/14	4,345	2086	2347	0		8748
78 Referrals of new clients dealt with at point of contact per 100,000	2013/14	5,025	2413	2759	104		14482
79 Total referrals of new clients per 100,000 population	2013/14	9,370	4499	5106	1027		16507
80 Adult carers receiving assessments per 100,000	2013/14	1,735	833	968	0		5565

## Safeguarding vulnerable adults

	Period	Local count	Local value	Eng. value	Eng. worst / lowest	Range	Eng. best / highest
81 Proportion of people who use services who feel safe	2013/14	2,080	72.5	66.0	54.6		81.8
82 Proportion of people who use services who say that those services have made them feel safe and secure	2013/14	2,380	84.4	79.1	53.9		92.6
83 2.24i - Injuries due to falls in people aged 65 and over	2013/14	777	1577	2064	3420		1320
84 Fuel Poverty	2011	17,490	16.7	14.6	23.7		3.4
85 % of people aged 65+ receiving winter fuel payments	2011/12	42,490	93.8	96.7	67.1		100
86 Adults receiving a review as a percentage of those receiving a service	2013/14	2,400	62.5	66.2	30.2		100
87 4.14i - Hip fractures in people aged 65 and over	2013/14	283	550	580	838		382
88 4.15i - Excess Winter Deaths Index (Single year, all ages)	Aug 2012 - Jul 2013	181	23.9	20.1	38.2		-3.3
89 1.15i - Statutory homelessness - homelessness acceptances	2013/14	332	3.1	2.3	12.5		0.1

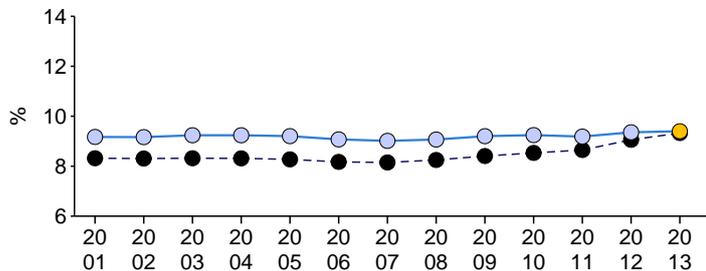
## Better Care Fund

	Period	Local count	Local value	Eng. value	Eng. worst / lowest	Range	Eng. best / highest
90 Delayed transfers of care per month per 100,000	Oct 2014	7	3.4	11.6	31.2		0.0
91 Total delayed transfers of care	2013/14	10	4.8	9.6	27.0		1.1
92 Delayed transfers of care attributable to adult social care	2013/14	6	2.9	3.1	13.7		0.4
93 Permanent admissions to residential and nursing care homes per 100,000 aged 65+	2013/14	215	448	651	1247		190
94 Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital	2013/14	325	75.6	82.5	50.0		100.0
95 The proportion of older people aged 65 and over offered reablement services following discharge from hospital.	2013/14	430	5.9	3.3	0.6		25.8
96 1.18i - Social Isolation: % of adult social care users who have as much social contact as they would like	2013/14		45.8	44.5	35.4		54.4
97 1.18ii - Social Isolation: % of adult carers who have as much social contact as they would like	2012/13		35.9	41.3	23.9		60.9
98 2.13i - Percentage of physically active and inactive adults - active adults	2013	244	50.7	56.0	43.5		69.2
99 2.24i - Injuries due to falls in people aged 65 and over	2013/14	777	1577	2064	3420		1320
100 2.24ii - Injuries due to falls in people aged 65 and over - aged 65-79	2013/14	236	665	989	1865		619
101 2.24iii - Injuries due to falls in people aged 65 and over - aged 80+	2013/14	541	4222	5182	8744		3344
102 Reducing avoidable emergency admissions	Mar 2013	584	215.6	178.9	322.9		30.5

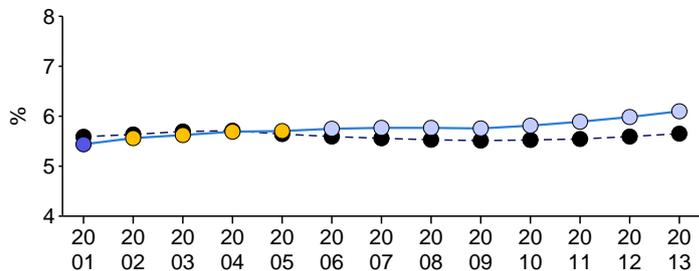
# Trends

## People with care and support needs

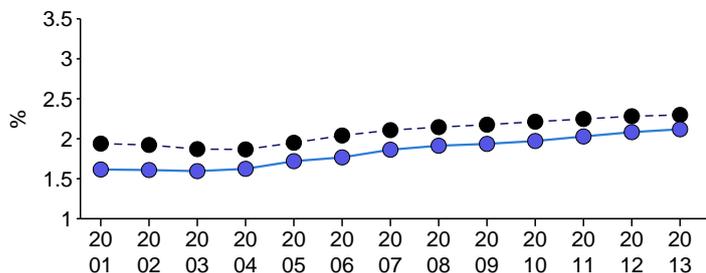
1. % of total population aged 65-74



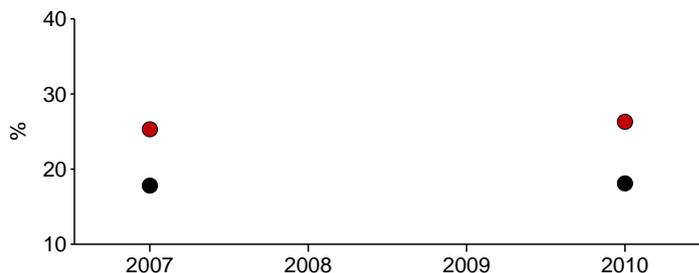
2. % of total population aged 75-84



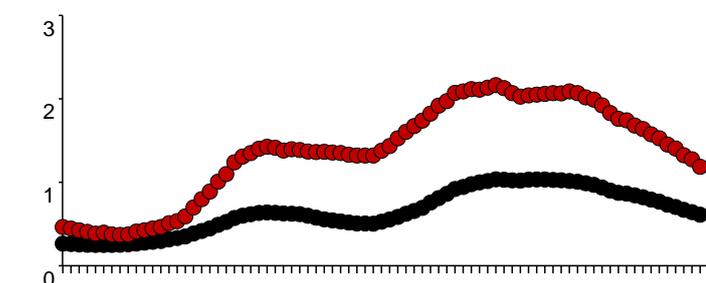
3. % of total population aged 85+



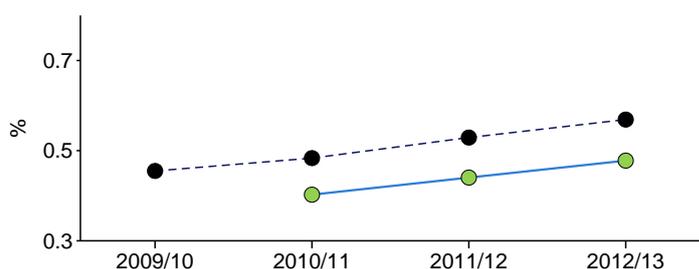
4. IDAOPI



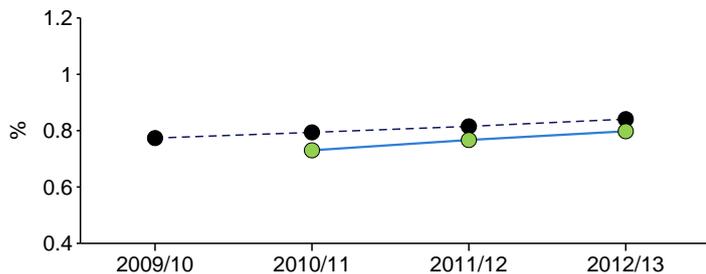
5. % in long-term unemployment



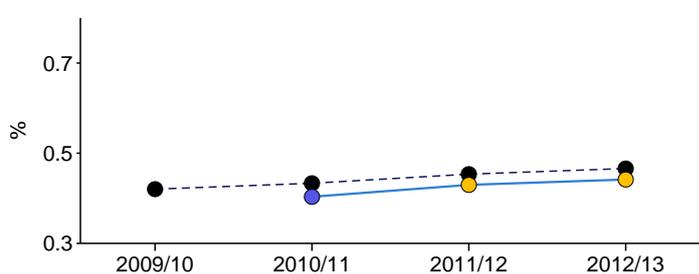
6. Prevalence of dementia



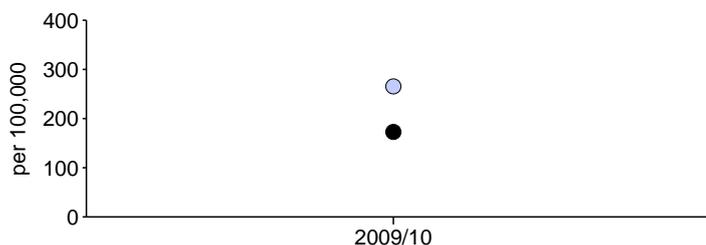
7. Prevalence of mental health diagnoses



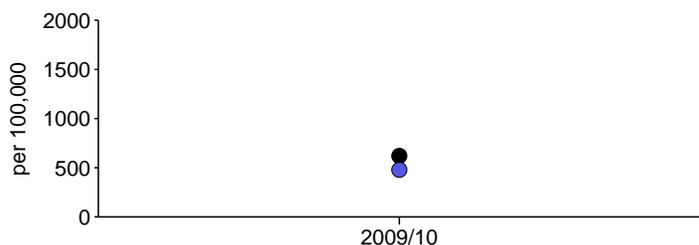
8. Prevalence of learning disabilities aged 18+



9. People aged 18-64 registered deaf or hard of hearing per 100,000

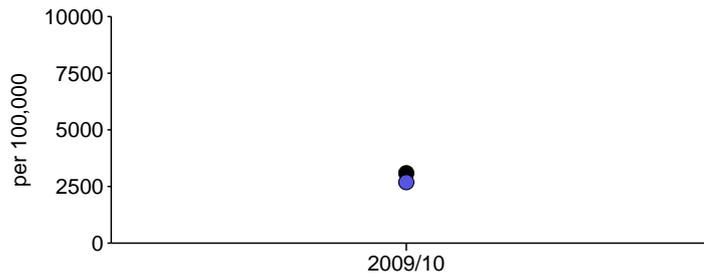


10. People aged 65-74 registered deaf or hard of hearing per 100,000

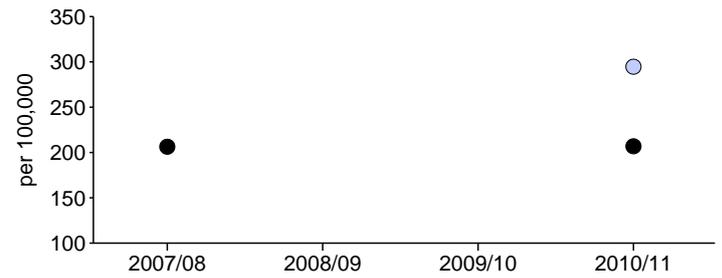


# People with care and support needs continued

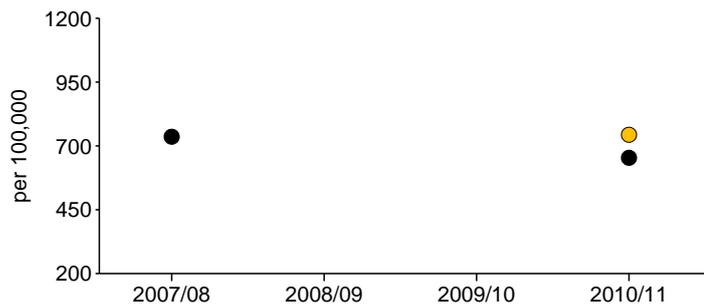
11. People aged 75+ registered deaf or hard of hearing per 100,000



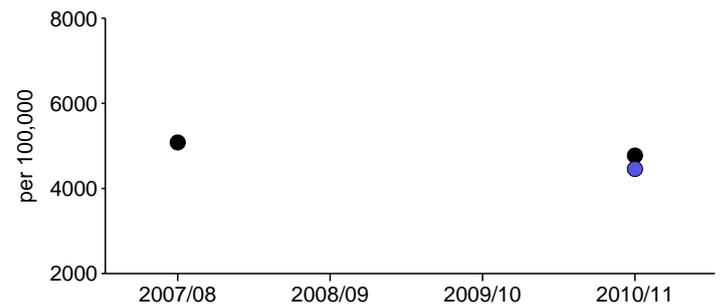
12. People aged 18-64 registered blind or partially sighted per 100,000



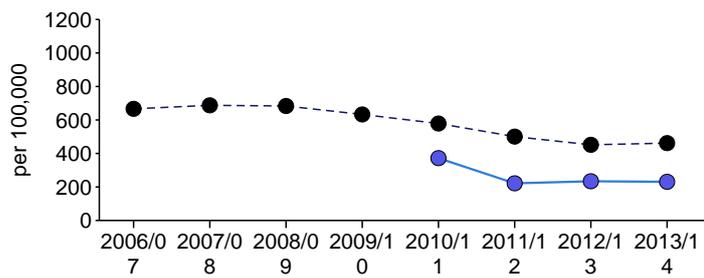
13. People aged 65-74 registered blind or partially sighted



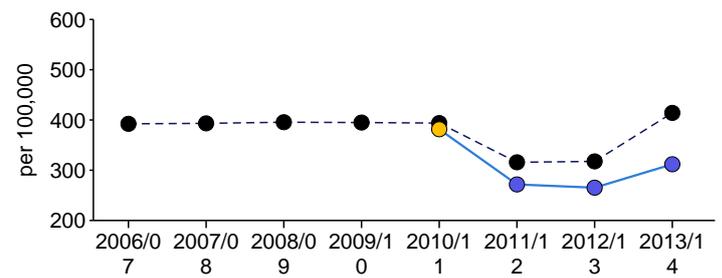
14. People aged 75+ registered blind or partially sighted



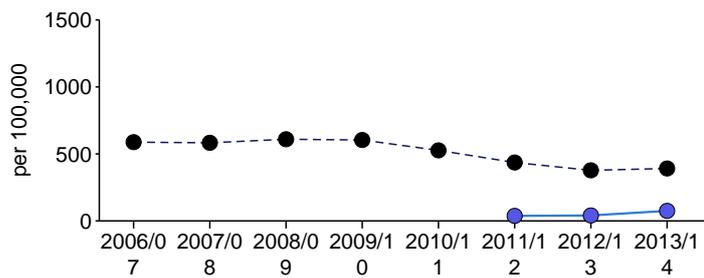
15. Adults with physical disabilities supported throughout the year per 100,000



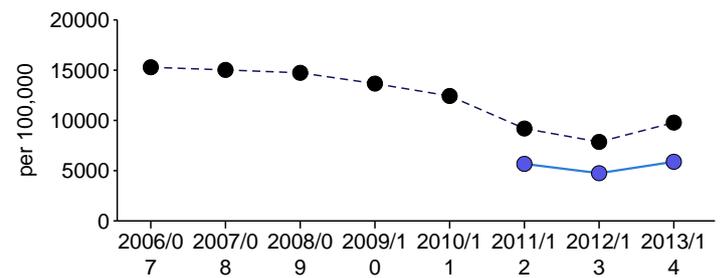
16. Adults with learning disabilities supported throughout the year per 100,000



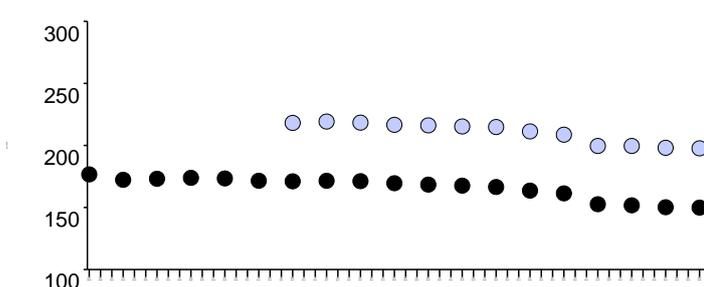
17. Adults with mental health problems supported throughout the year per 100,000



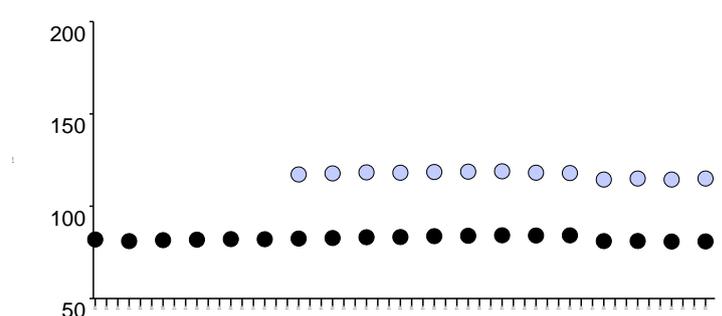
18. Older people (65+) supported throughout the year per 100,000



19. People aged 65+ in receipt of Attendance Allowance per 1,000

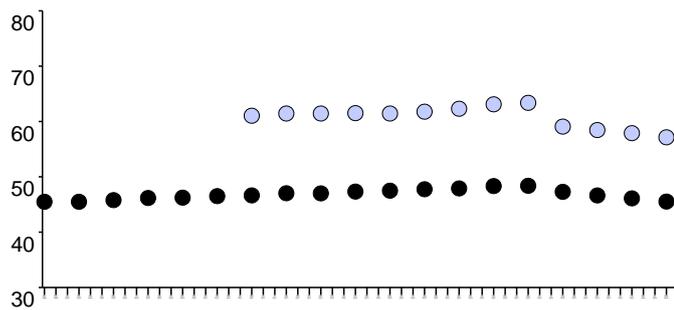


20. Receiving DLA Pensionable Age per 1,000



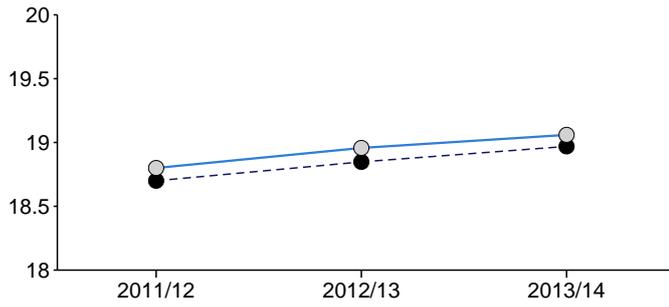
## People with care and support needs continued

21. Receiving DLA Working Age per 1,000

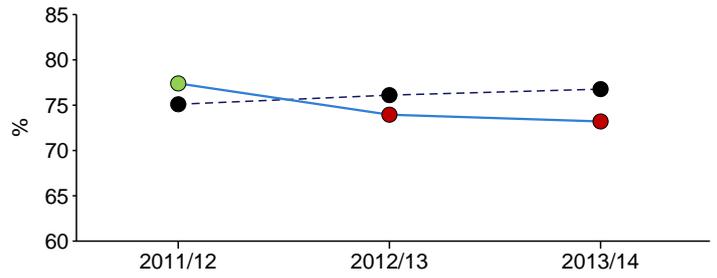


# Enhancing quality of life for people

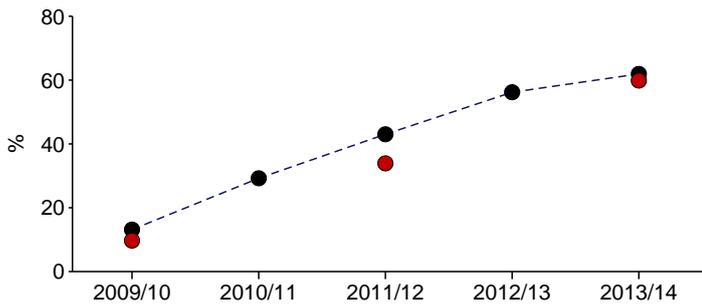
1. Social care-related quality of life



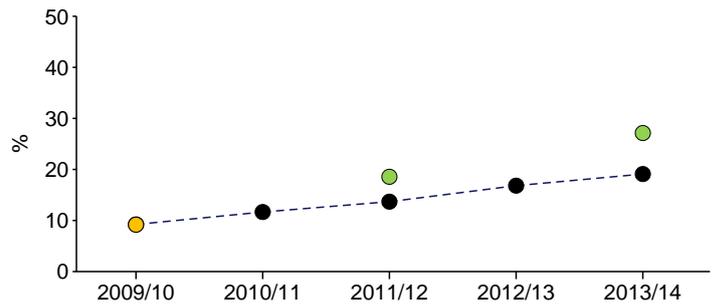
2. Proportion of people who use services who have control over their daily life



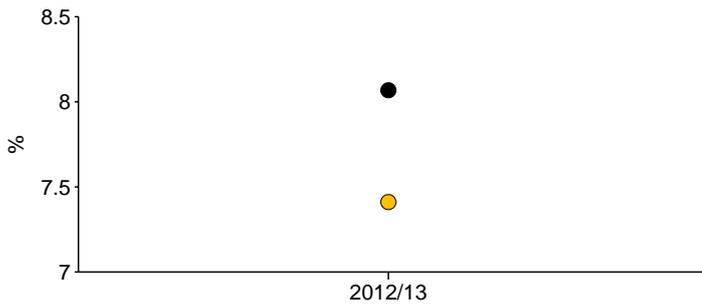
3. Proportion of people who receive self-directed support



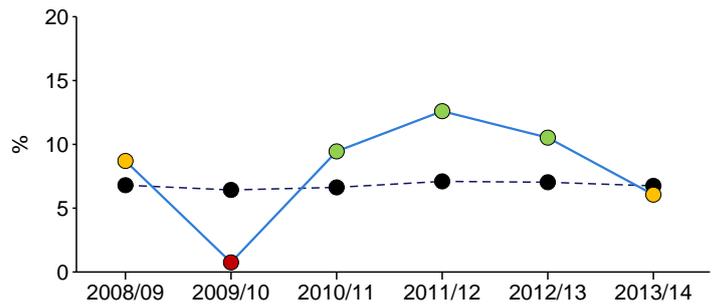
4. Proportion of people who receive direct payments



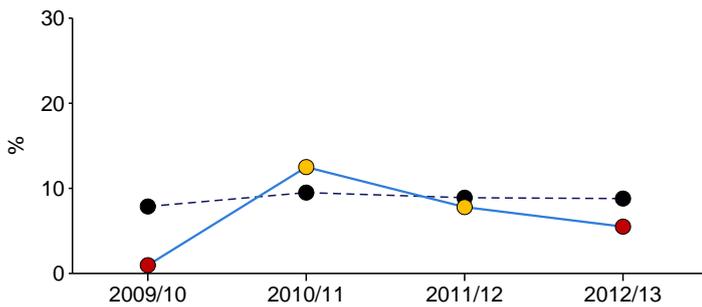
5. Carer-reported quality of life



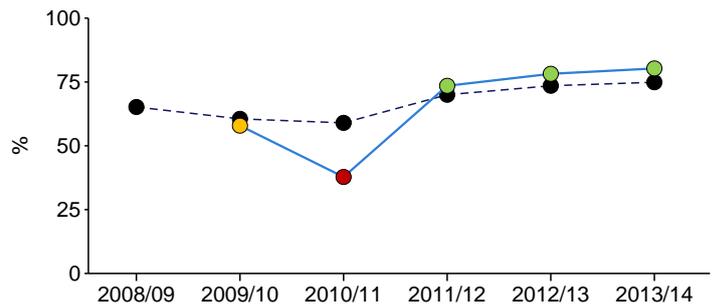
6. Adults with learning disabilities in employment



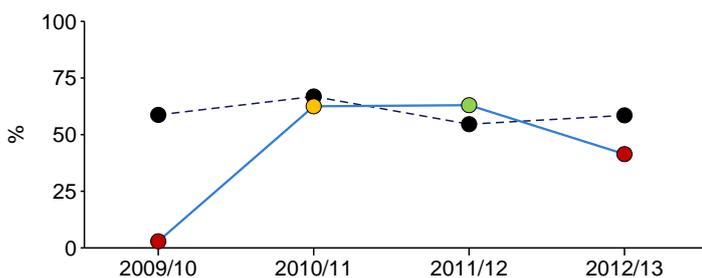
7. Adults in contact with mental health services in employment



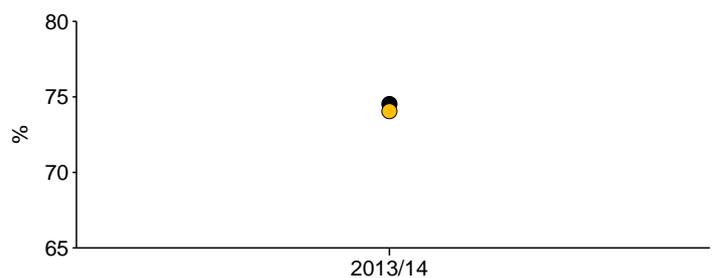
8. Adults with learning disabilities in settled accommodation



9. Adults in contact with mental health services in settled accommodation

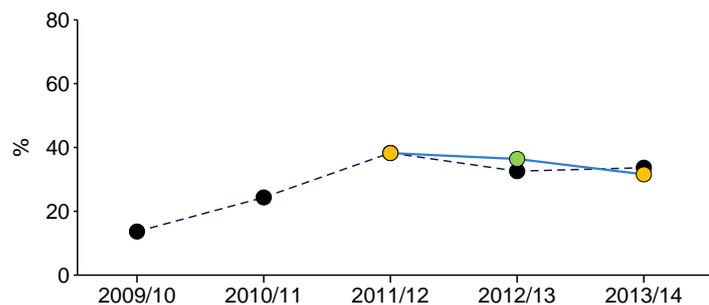


10. Proportion of people who use services and their carers, who reported that they had as much social contact as they would like.

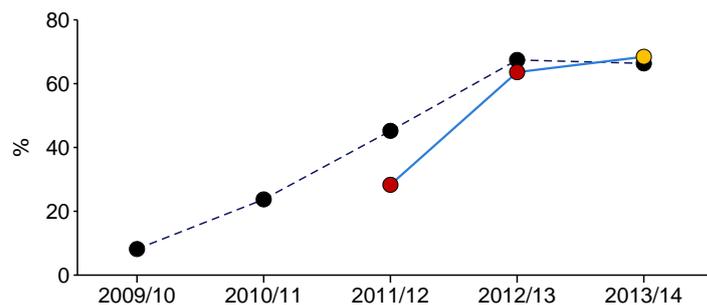


# Enhancing quality of life for people continued

11. % clients aged 18-64 receiving Self Directed Support



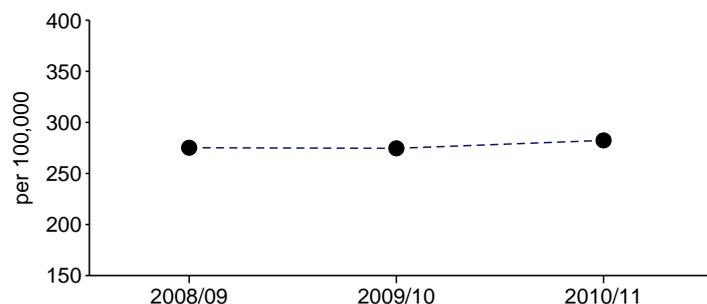
12. % clients aged 65+ receiving Self Directed Support



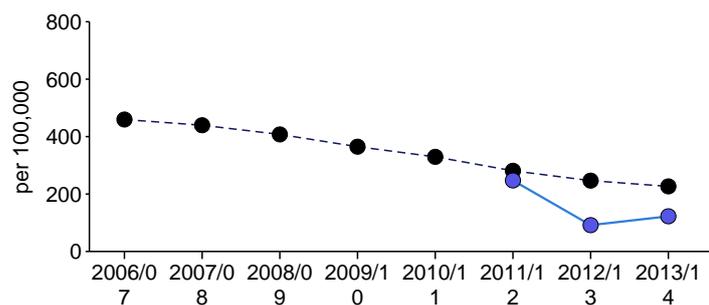
13. % of people who die at home

No data available

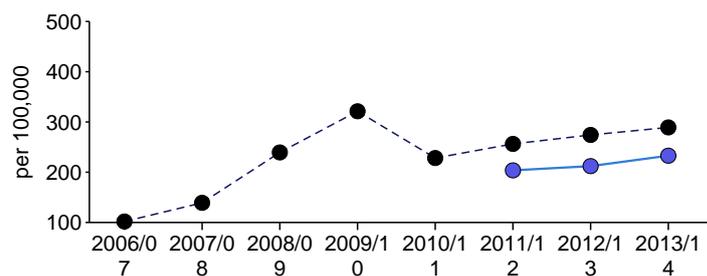
14. Clients receiving intensive home care per 100,000



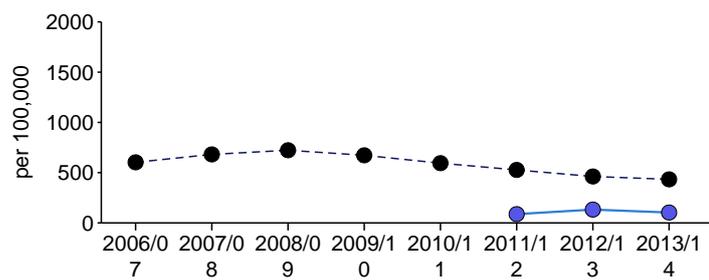
15. Adults who attended day care on 31st March per 100,000



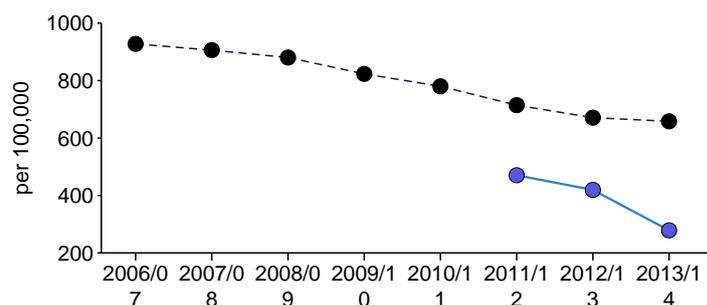
16. Adults receiving direct payments/personal budgets on 31st March per 100,000



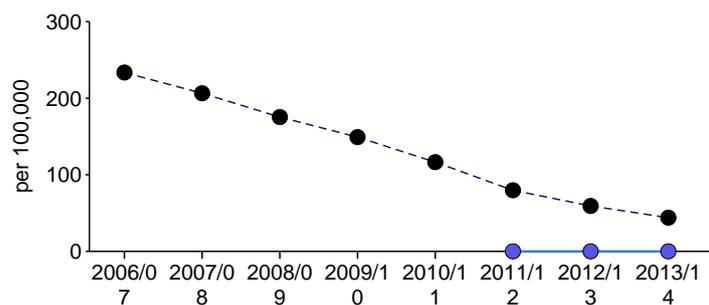
17. Adults receiving equipment and adaptations on 31st March per 100,000



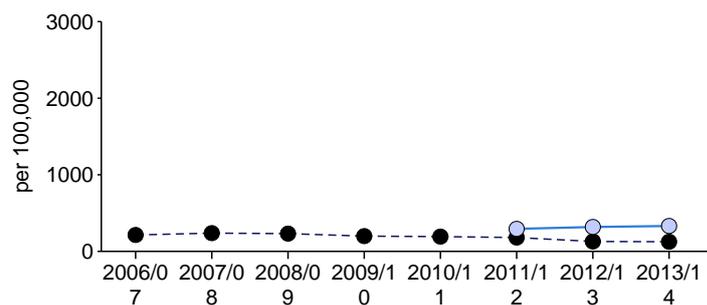
18. Adults receiving home care on 31st March per 100,000



19. Adults receiving meals on 31st March per 100,000

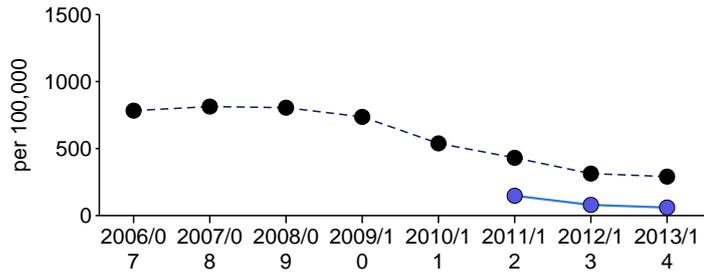


20. Adults receiving other services on 31st March per 100,000

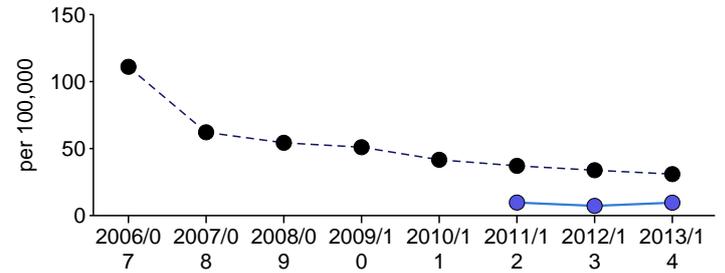


## Enhancing quality of life for people continued

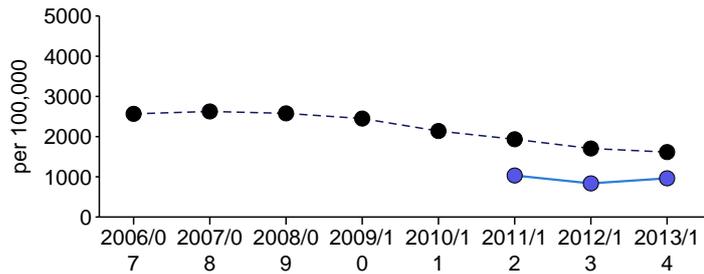
21. Adults receiving professional support on 31st March per 100,000



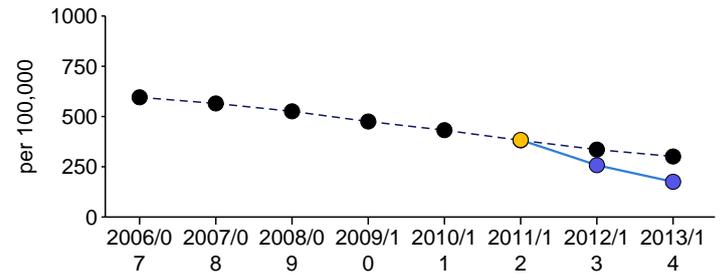
22. Adults receiving short term residential care on 31st March per 100,000



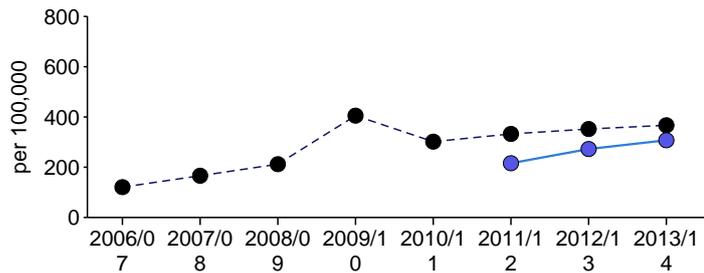
23. Adults receiving community support on 31st March per 100,000



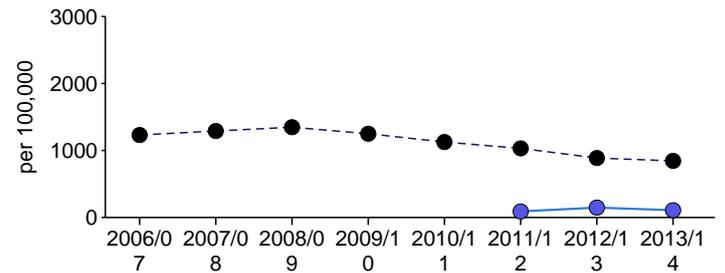
24. Adults receiving day care services during the year per 100,000



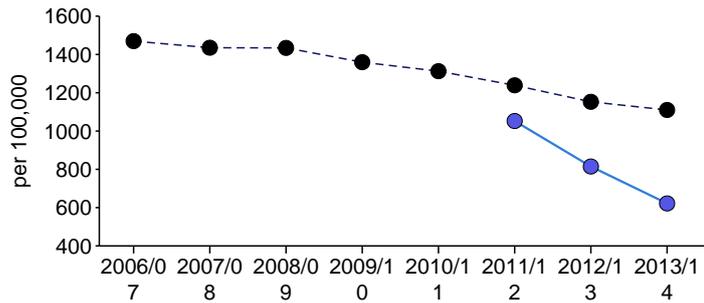
25. Adults who received direct payments during the year per 100,000



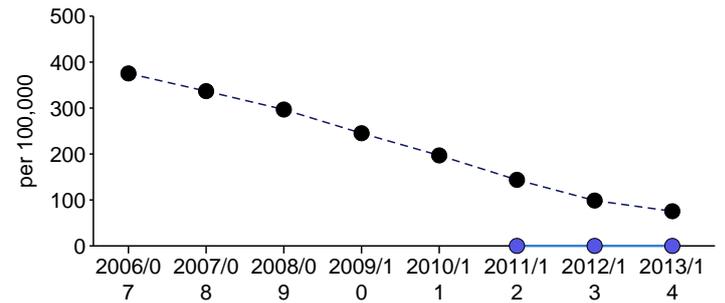
26. Adults who received equipment and adaptations during the year per 100,000



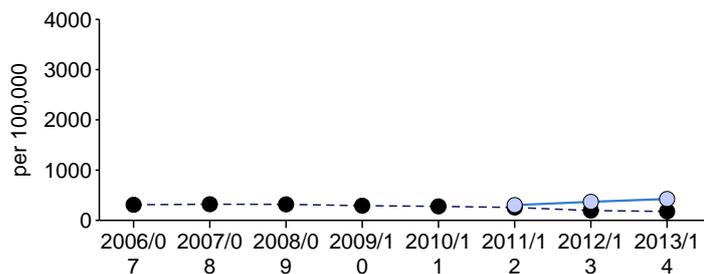
27. Adults who received home care during the year per 100,000



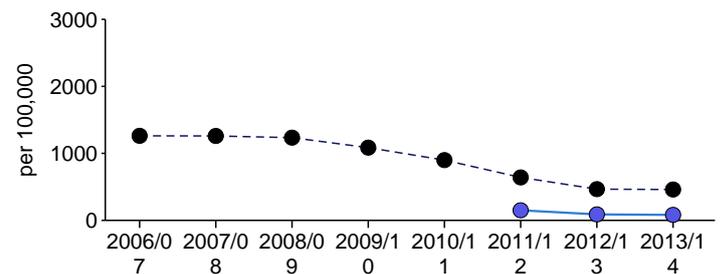
28. Adults who received meals during the year per 100,000



29. Adults who received other services during the year per 100,000

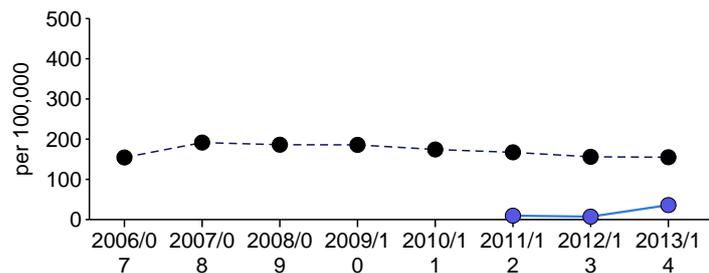


30. Adults who received professional support during the year per 100,000

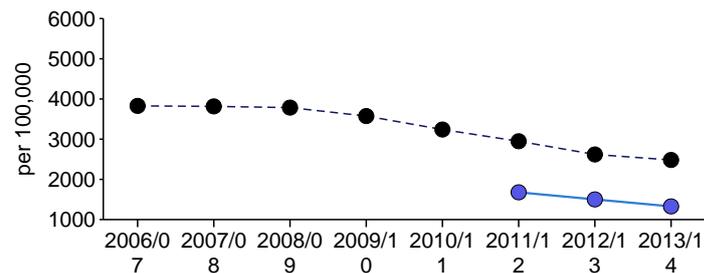


## Enhancing quality of life for people continued

31. Adults who received short term residential care (not respite) during the year per 100,000

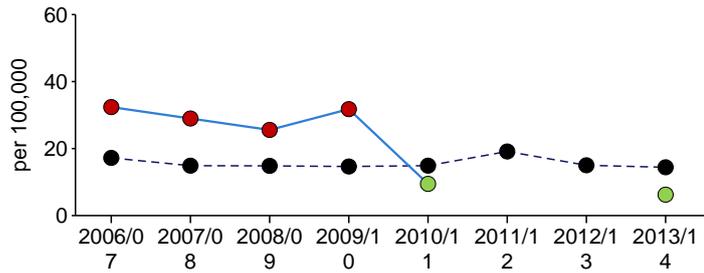


32. Adults who received any community based support during the year per 100,000

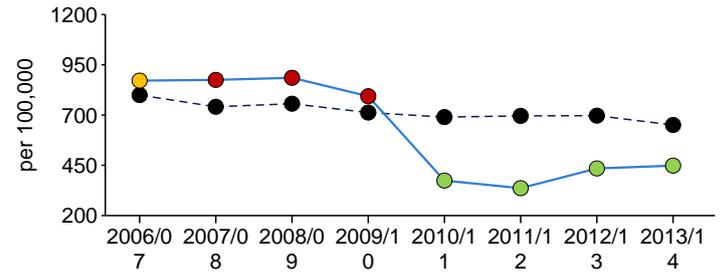


## Delaying and reducing the need for care and support

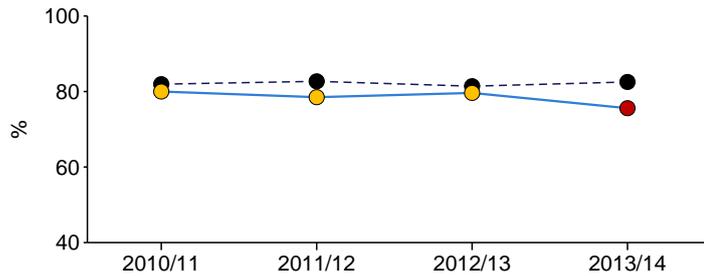
1. Permanent admissions to residential and nursing care homes per 100,000 aged 18-64



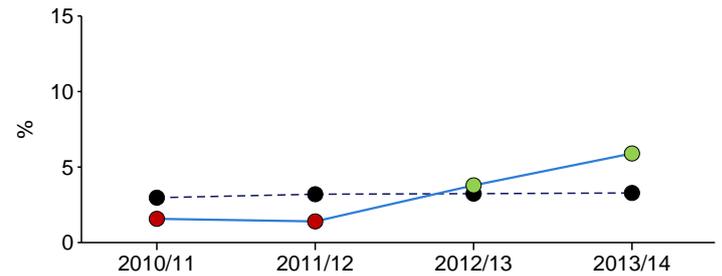
2. Permanent admissions to residential and nursing care homes per 100,000 aged 65+



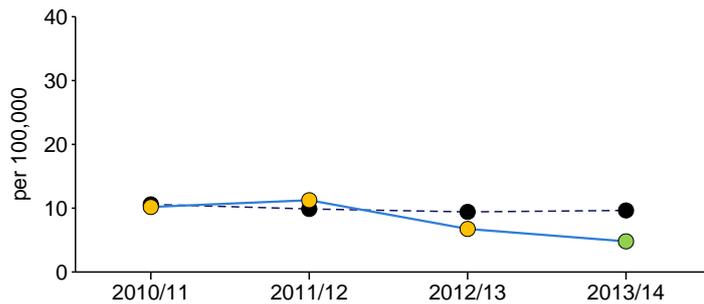
3. Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital



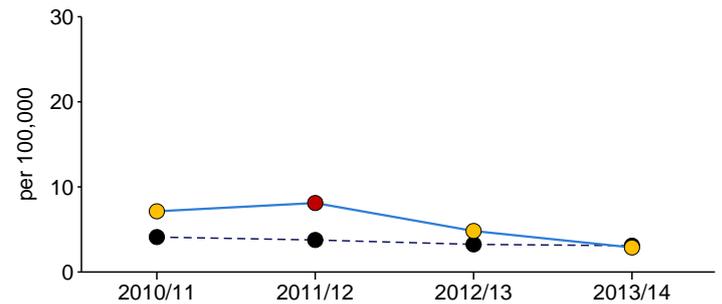
4. The proportion of older people aged 65 and over offered reablement services following discharge from hospital.



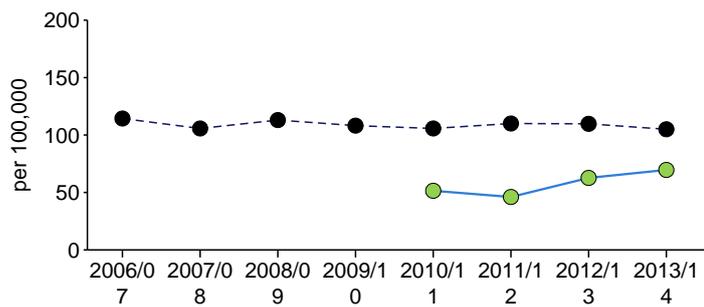
5. Total delayed transfers of care



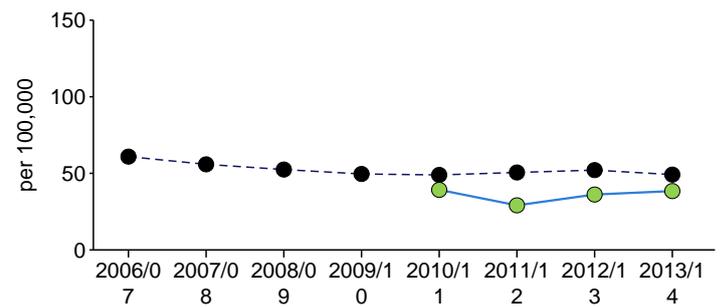
6. Delayed transfers of care attributable to adult social care



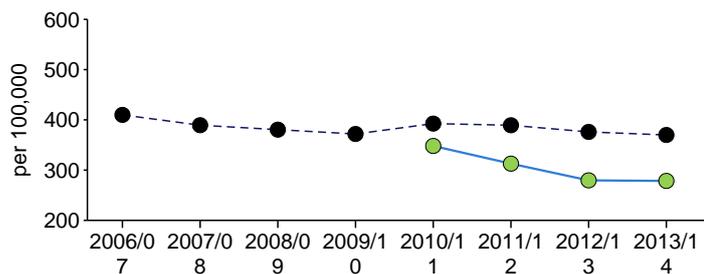
7. Permanent admissions into residential care per 100,000



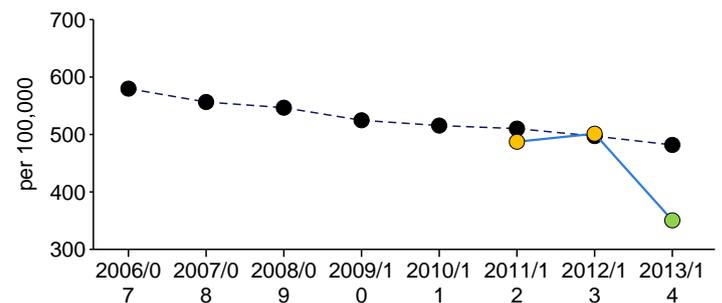
8. Permanent admissions into nursing care per 100,000



9. Adults in permanent residential care on 31st March per 100,000

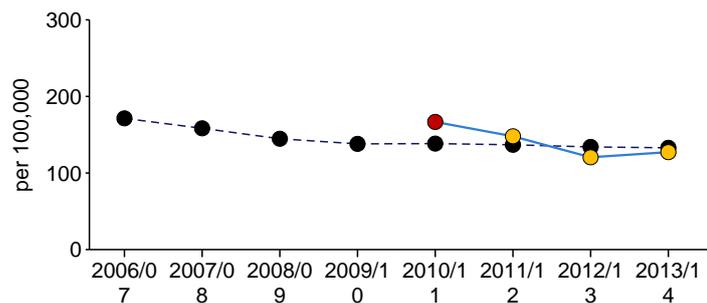


10. Adults in residential care during the year per 100,000

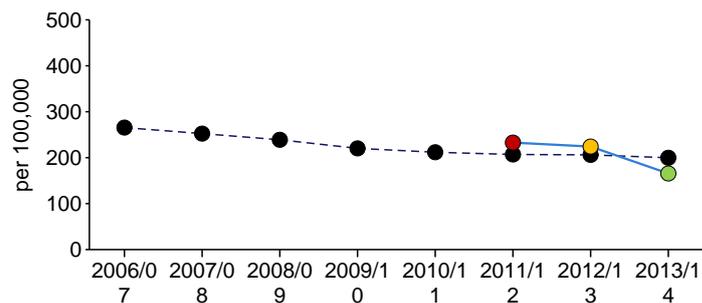


## Delaying and reducing the need for care and support continued

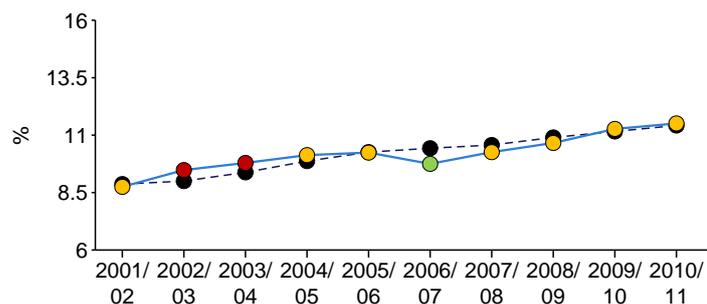
11. Adults in permanent nursing care on 31st March per 100,000



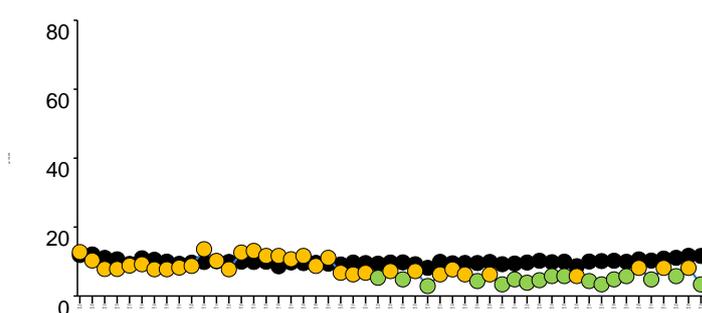
12. Adults in nursing care during the year per 100,000



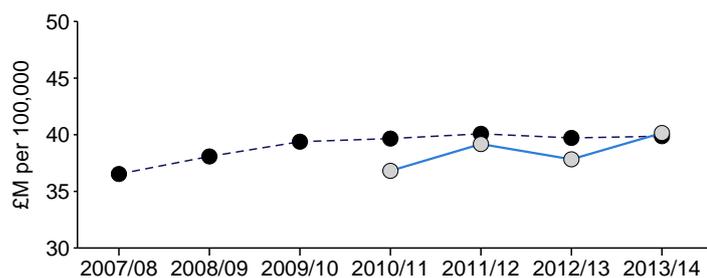
13. Emergency readmissions within 28 days



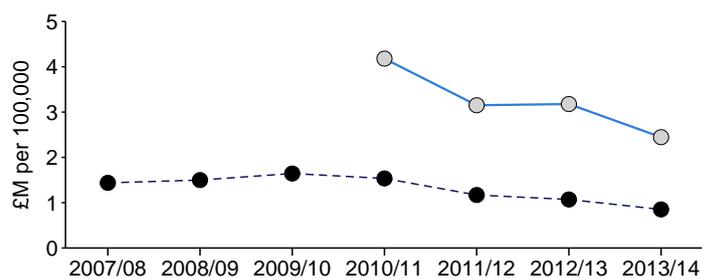
14. Delayed transfers of care per month per 100,000



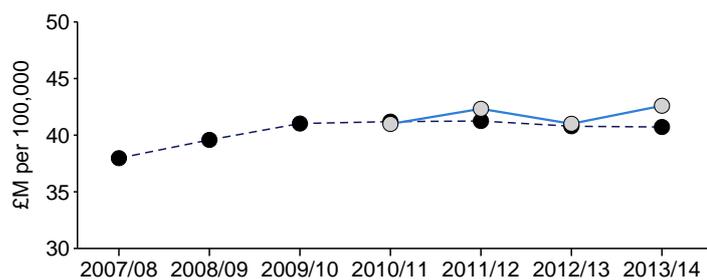
15. Adult Social Services gross expenditure (excl Supporting People) £1m per 100,000



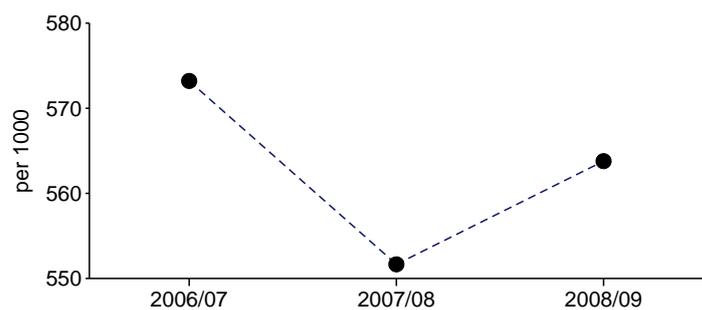
16. Adult Social Services Supporting People gross expenditure £1m per 100,000



17. Total Adult Social Services gross expenditure £1m per 100,000

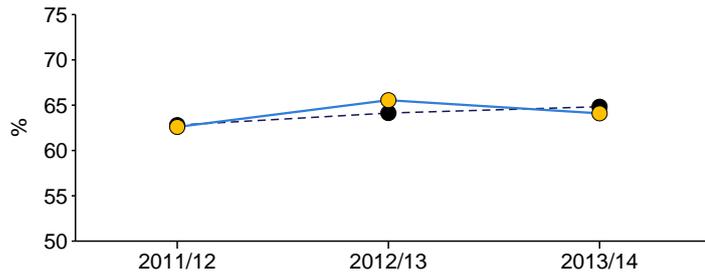


18. Emergency bed days per 1000 population

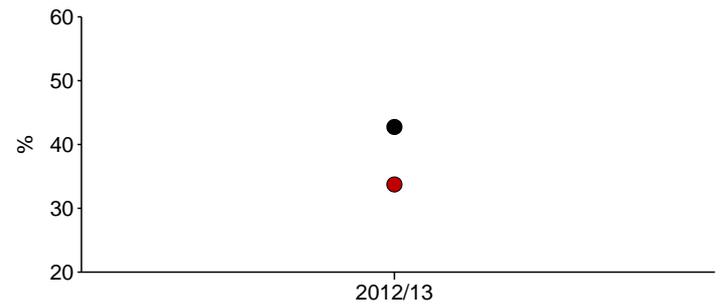


# Ensuring a positive experience of care and support

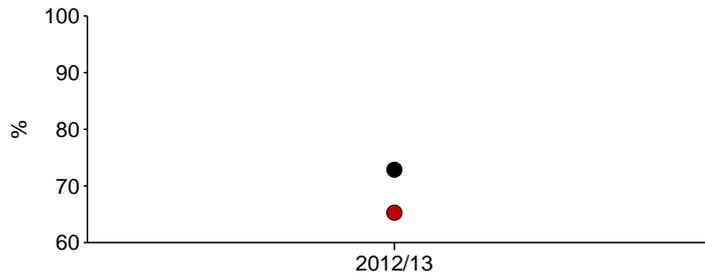
1. Overall satisfaction of people who use services with their care and support



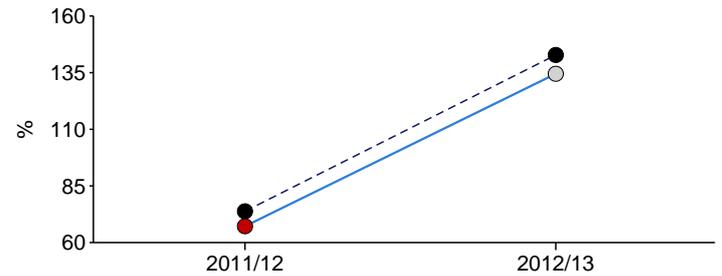
2. Overall satisfaction of carers with social services



3. Proportion of carers who report that they have been included or consulted in discussion about the person they care for



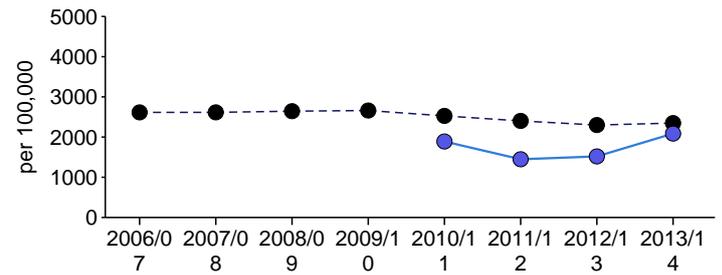
4. Proportion of people who use services and carers who find it easy to find information about services



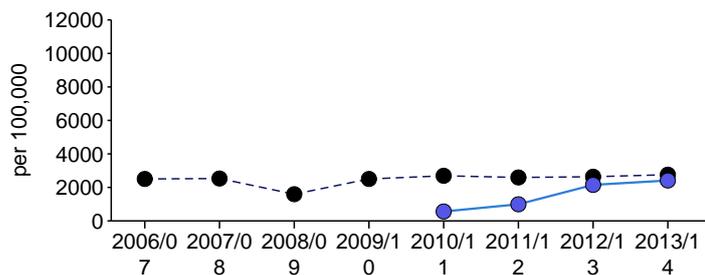
5. Proportion of people who use services who find it easy to find information about services



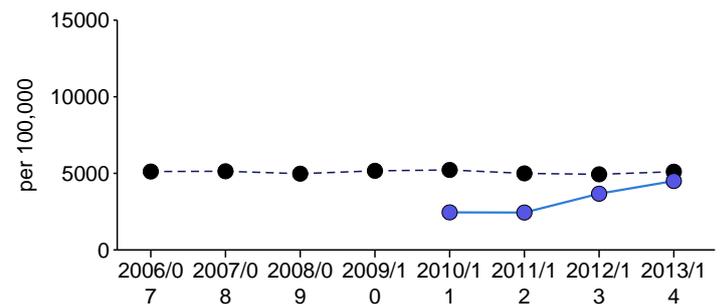
6. Referrals of new clients that resulted in further assessment of need per 100,000



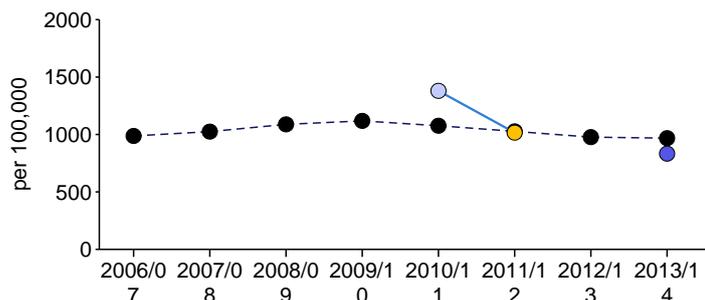
7. Referrals of new clients dealt with at point of contact per 100,000



8. Total referrals of new clients per 100,000 population

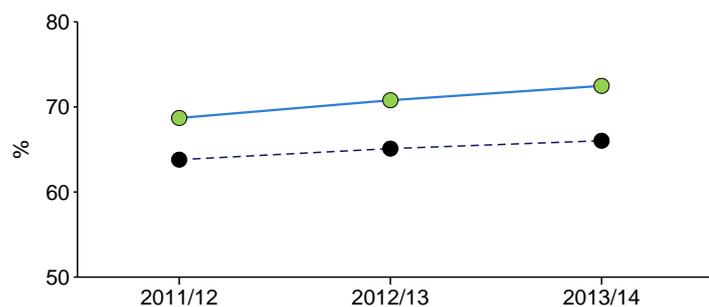


9. Adult carers receiving assessments per 100,000

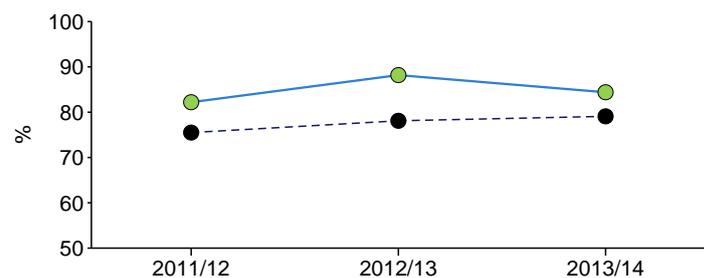


# Safeguarding vulnerable adults

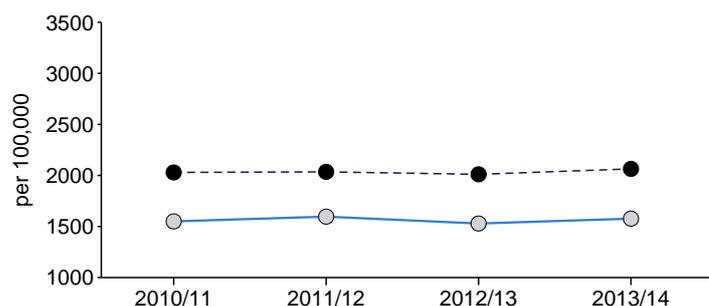
1. Proportion of people who use services who feel safe



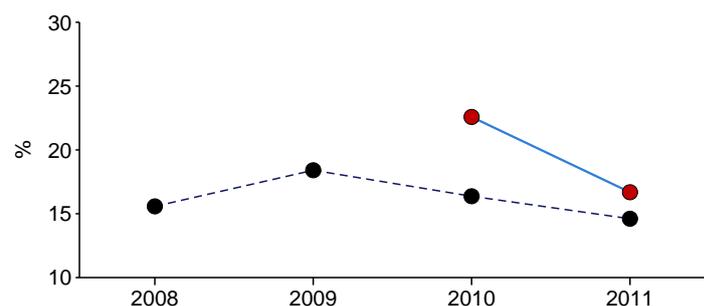
2. Proportion of people who use services who say that those services have made them feel safe and secure



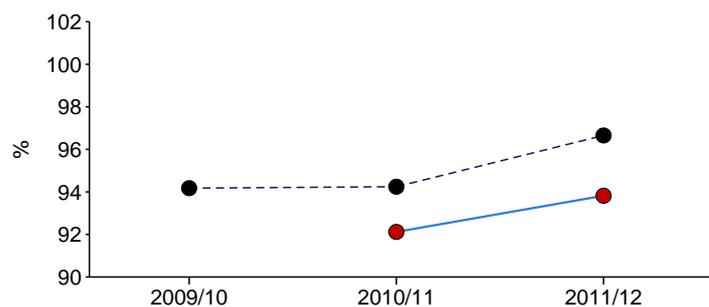
3. 2.24i - Injuries due to falls in people aged 65 and over



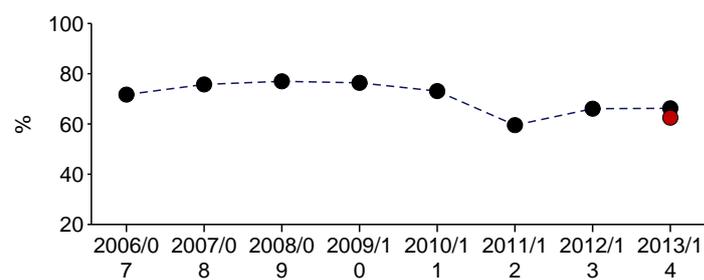
4. Fuel Poverty



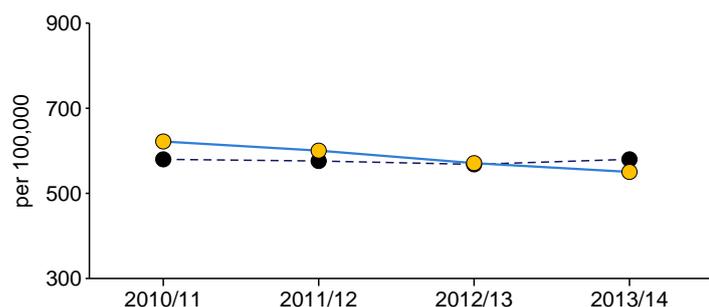
5. % of people aged 65+ receiving winter fuel payments



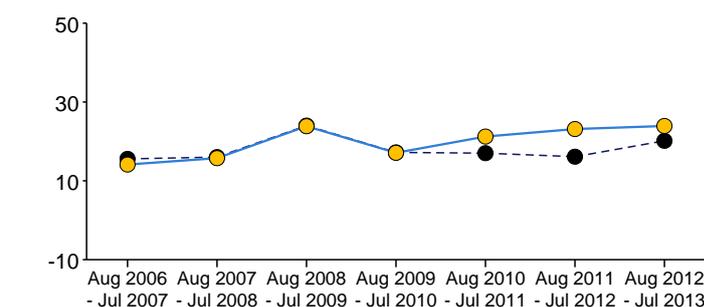
6. Adults receiving a review as a percentage of those receiving a service



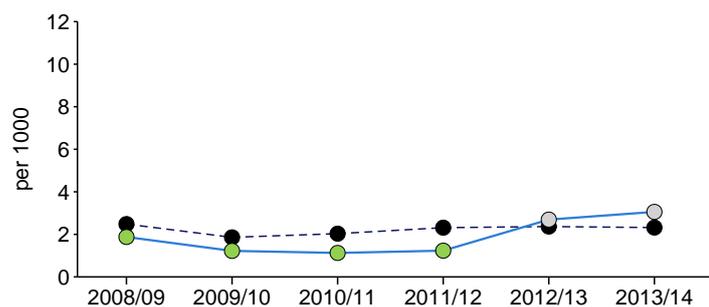
7. 4.14i - Hip fractures in people aged 65 and over



8. 4.15i - Excess Winter Deaths Index (Single year, all ages)

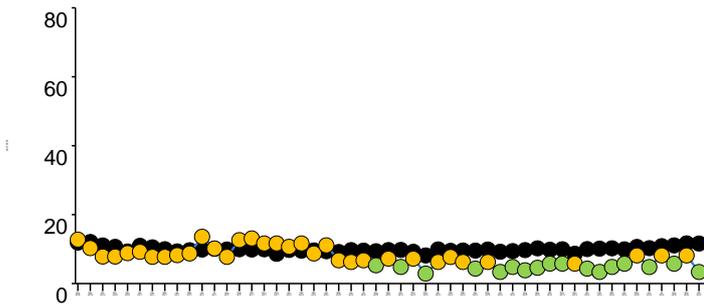


9. 1.15i - Statutory homelessness - homelessness acceptances

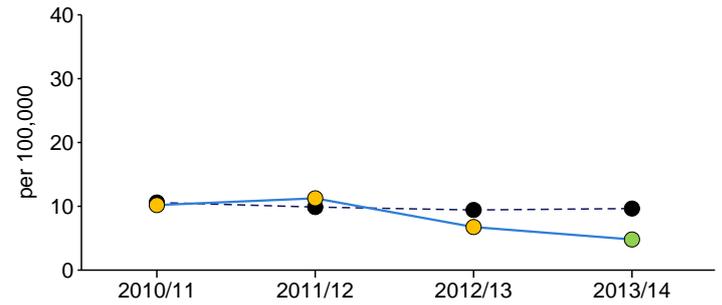


# Better Care Fund

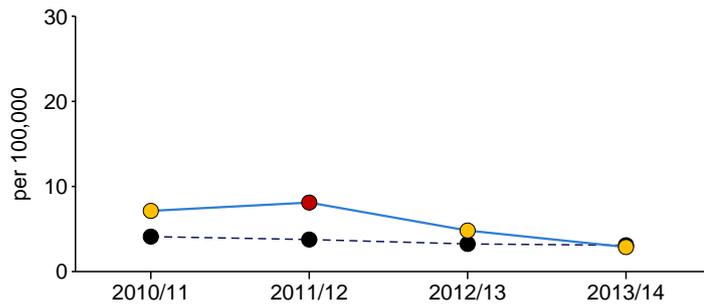
1. Delayed transfers of care per month per 100,000



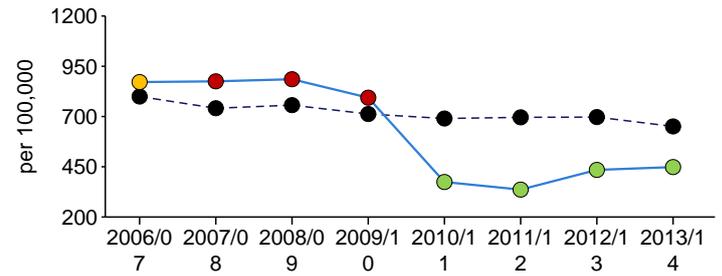
2. Total delayed transfers of care



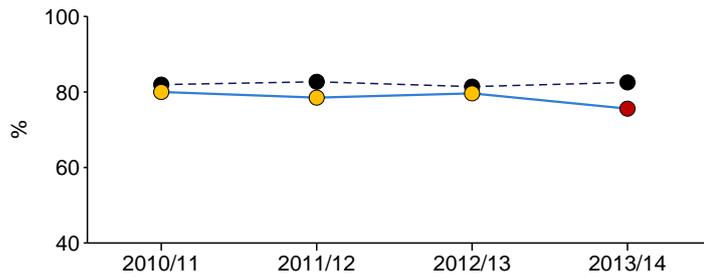
3. Delayed transfers of care attributable to adult social care



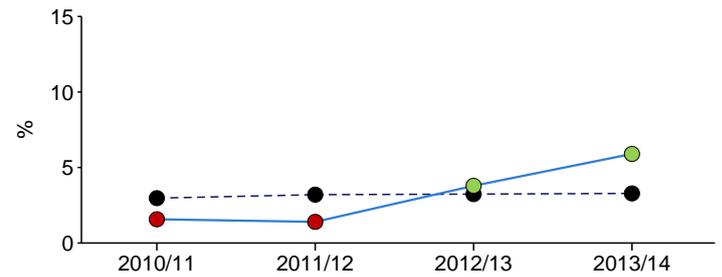
4. Permanent admissions to residential and nursing care homes per 100,000 aged 65+



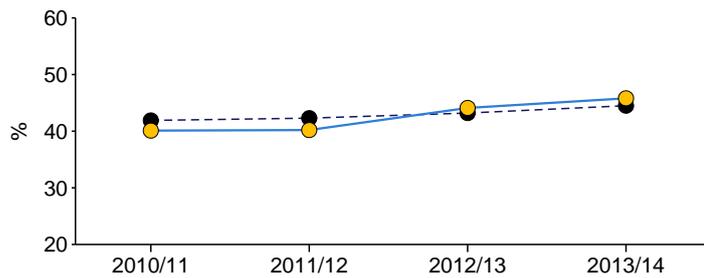
5. Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital



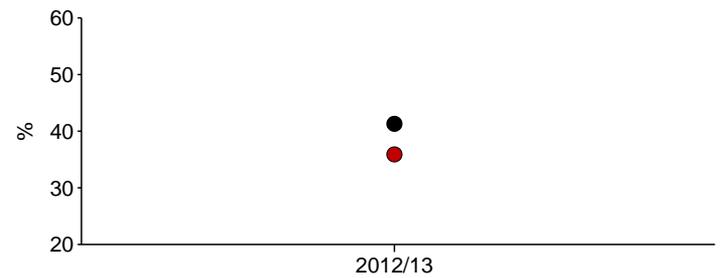
6. The proportion of older people aged 65 and over offered reablement services following discharge from hospital.



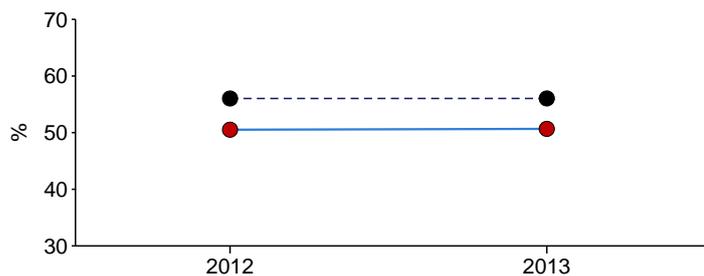
7. 1.18i - Social Isolation: % of adult social care users who have as much social contact as they would like



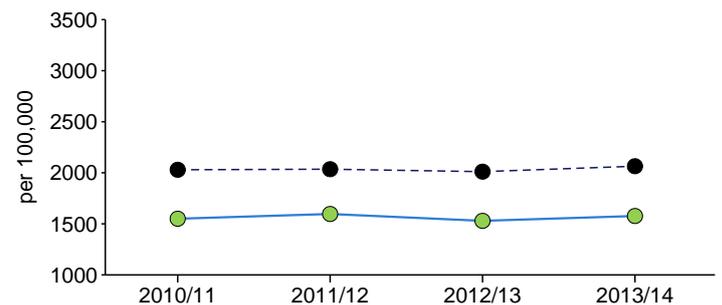
8. 1.18ii - Social Isolation: % of adult carers who have as much social contact as they would like



9. 2.13i - Percentage of physically active and inactive adults - active adults

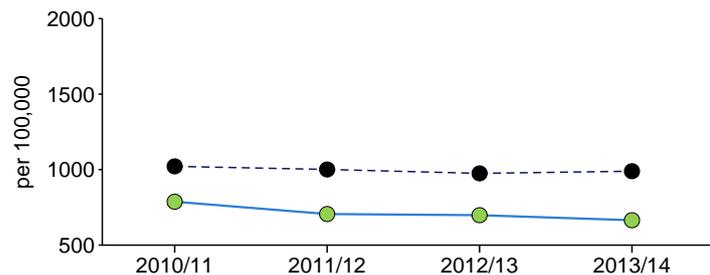


10. 2.24i - Injuries due to falls in people aged 65 and over

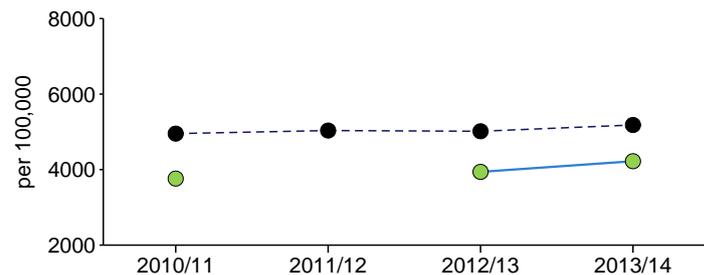


## Better Care Fund continued

11. 2.24ii - Injuries due to falls in people aged 65 and over - aged 65-79



12. 2.24iii - Injuries due to falls in people aged 65 and over - aged 80+



13. Reducing avoidable emergency admissions

